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# **The development of inclusive schools**

## **Using a systems lens to support inclusive education**

1st Symposium on School Inclusion, OEJQS, Walferdange, 20 June 2024

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# Overview of presentation

- The Agency - European Agency for Special Needs and Inclusive Education
- Goals, concepts and language of inclusion
- Ecology of inclusive education
- Inclusive systems development
- Inclusive school development

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# The Agency (1)

## Mission

- Independent organisation that acts as a platform for collaboration for the ministries responsible for education in its 31 member countries
- Active agent of change, helping member countries improve their inclusive education policy and practice for all learners

## Agency work

- Is in line with and directly supports international and European Union policy initiatives on education, equity, equal opportunities and rights for all learners
- Is aligned with European Council priorities and objectives for education

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# The Agency (2)

Agency work focuses on learners vulnerable to exclusion

- It is directed at all learners, while recognising the need to specifically address the particular needs of some learners vulnerable to exclusion from education;
- It acknowledges that every learner has their own unique experiences of discrimination and/or barriers to learning. It therefore considers everything and anything that can marginalise learners and increase their chances of exclusion

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# The Agency (3)

Agency work encompasses

- Evidence-based information and recommendations stemming from thematic activities, on-going activities and country system analyses
- A multi-stakeholder approach, combining the perspectives of policy, practice and research
- A collective voice through co-operation of member countries
- A platform for peer learning, facilitating self-review and experience exchange

# Goals, concepts and language of inclusion (1)

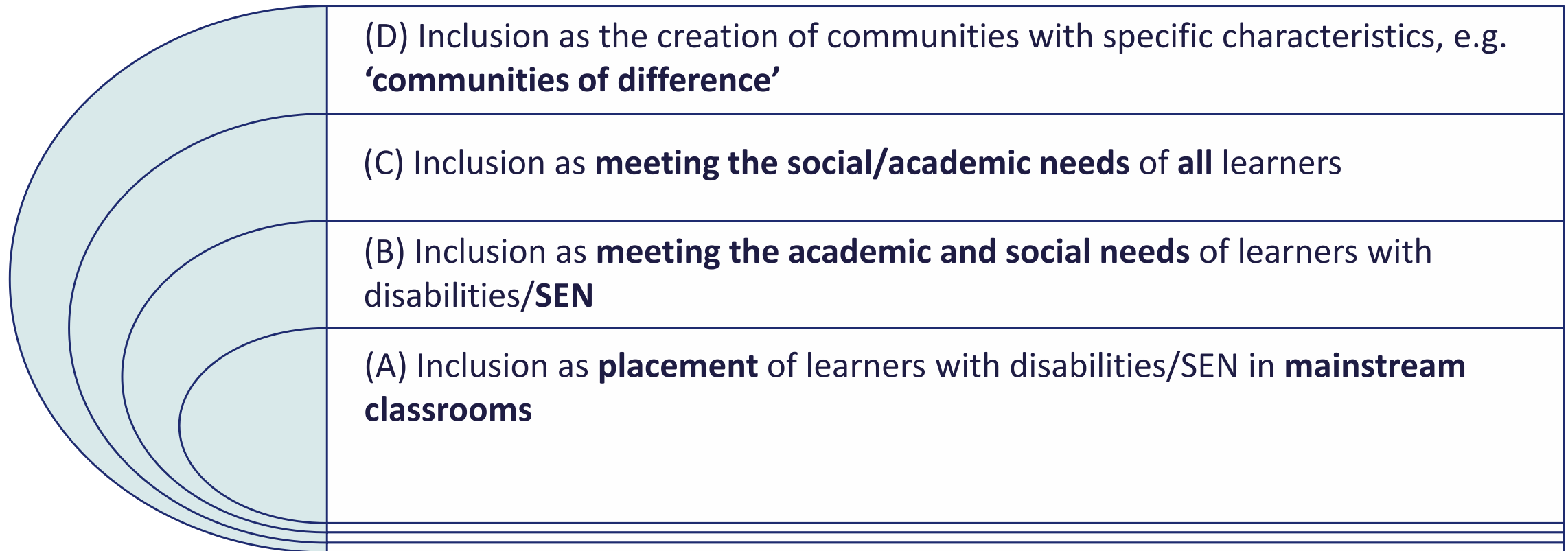
Agency position on **inclusive education systems**:

The Agency member countries' shared ultimate vision for inclusive education systems is that **'all learners of any age** are provided with **meaningful, high-quality educational opportunities** in their **local community, alongside their friends and peers'**



# Goals, concepts and language of inclusion (2)

Different views of what school systems, schools and classrooms should accomplish, employing stricter criteria from A to D



# Goals, concepts and language of inclusion (3)

Overall, inclusive education is seen as

- **a set of principles** that need to be in place in societies that are concerned with rights and equity,
- **a set of practices** the effects of which can be evaluated,
- principles and practices that lead to **quality education**

(Göransson and Nilholm 2014; Dyson 2014; Florian 2017)





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# Goals, concepts and language of inclusion (4)

- A set of **principles that prioritise equity and quality education** through **inclusive policy** as *‘a process that addresses and responds to the diversity of needs of all children, youth and adults through increasing participation in learning, cultures and communities, and reducing and eliminating exclusion within and from education’* (UNESCO Policy Guidelines on Inclusion in Education, 2009, in Council of Europe Commissioner for Human Rights, p.5)
- A set of **evidence-informed inclusive practices to establish equity and quality education** underpinned by an **inclusive pedagogy** (Florian, 2017)
  - *basic assumptions on learner diversity, learning and collaboration as guiding principles for practice*
  - *acknowledging the **challenges and dilemmas** in current practice by investigating and developing practice consistent with these principles*

# Goals, concepts and language of inclusion (5)

Developing accessible learning environments to enable individuals to take and assume responsibilities that are associated with their rights (Ebersold, 2015; 2017)

## Equal access opportunities

- Inclusive education as a placement, in which there is
  - ✓ no segregation
  - ✓ participation in local/daily routines
  - little/no impact on social inclusion

## Equal learning opportunities

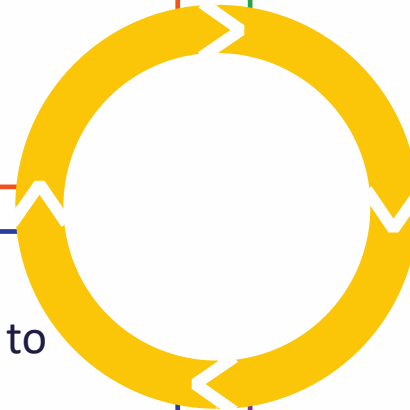
- Inclusive education as a process towards
  - ✓ **academic participation**, being seen as a learner, learning
  - ✓ **social participation**, a sense of belonging and self-worth

## Equal citizenship opportunities

- Inclusive education as a factor that contributes to
  - ✓ taking and **assuming responsibilities**
  - ✓ social inclusion, peacebuilding, social justice and social cohesion

## Equal achievement opportunities

- Inclusive education as a factor that contributes to
  - ✓ **academic performance** and outcomes, assuming competence
  - ✓ **social inclusion** and equity in education



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# Goals, concepts and language of inclusion (6)

- **Social inclusion** is one of the positive outcomes of **inclusive education** (European Agency 2018)
  - through participation in school and out-of-school activities,
  - through academic performance, being employed, having a social life ...
- **Inclusive education** is seen as an essential component of social inclusion, **to combat poverty and to minimise the social exclusion of vulnerable groups** (UN/EU)

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# Goals, concepts and language of inclusion (7)

- For learners/people with disabilities in particular,
  - Key message of young people with and without disabilities: ‘It is essential to be **included in mainstream schools**, in order to be included in society’
  - ANED/EDE 2011: ‘**Access to education** is a key means to put persons with disabilities on an **equal footing** with non-disabled persons, to **promote diversity** within schools and **to create social bonds** between persons with and without disabilities’

(EDE = European Disability Expertise EC-contract)

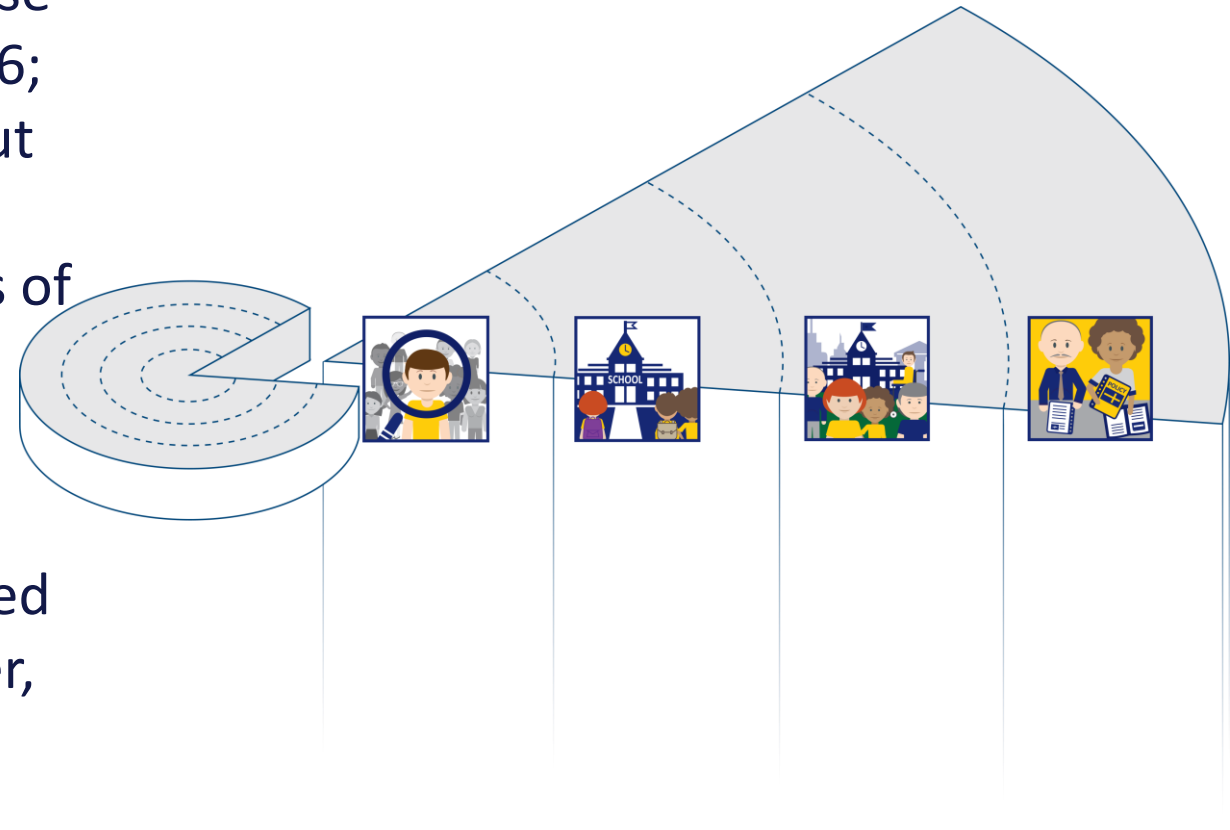
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# Goals, concepts and language of inclusion (8)

- **‘learners’ needs’**: to highlight the need for educational provision and/or support without applying a label based on an external factor that in some way describes or impacts upon an individual or group of learners. This approach reflects a non-categorical, rights-based approach and calls for identifying and removing barriers to learning instead of problematising learners’ individual and social characteristics.
- **‘learners vulnerable to exclusion’**: to cover the widest range of different groups of learners vulnerable to discrimination and other factors that may negatively affect their learning opportunities. It supports policy development towards a broad vision of inclusion underpinned by a rights-based approach.

# Ecology of inclusive education (1)

- Bronfenbrenner & Morris 2007, p.795: ‘the use of the **ecological systems theory model** (1976; 1993) has provided far more knowledge about the nature of **developmentally relevant environments**, than about the characteristics of developing individuals’
- Anderson, Boyle and Deppeler 2014: ‘the characteristics of the learner should not influence whether or not a student is delivered an effective inclusive education. It is, however, **the environments and factors within these, along with the relationships and interconnections between them**, that influence the success (or not) of inclusive education’.



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# Ecology of inclusive education (2)

- Student achievement can be increased regardless of the school attended or personal and social circumstances of individuals (OECD, 2012)
  - Education systems that deliver exclusionary practices cannot close the gap between the academic achievements of students from disadvantaged backgrounds and their peers
  - Education systems that eliminate exclusionary practices show higher achievement of all learners, encouraging equity and quality education for all

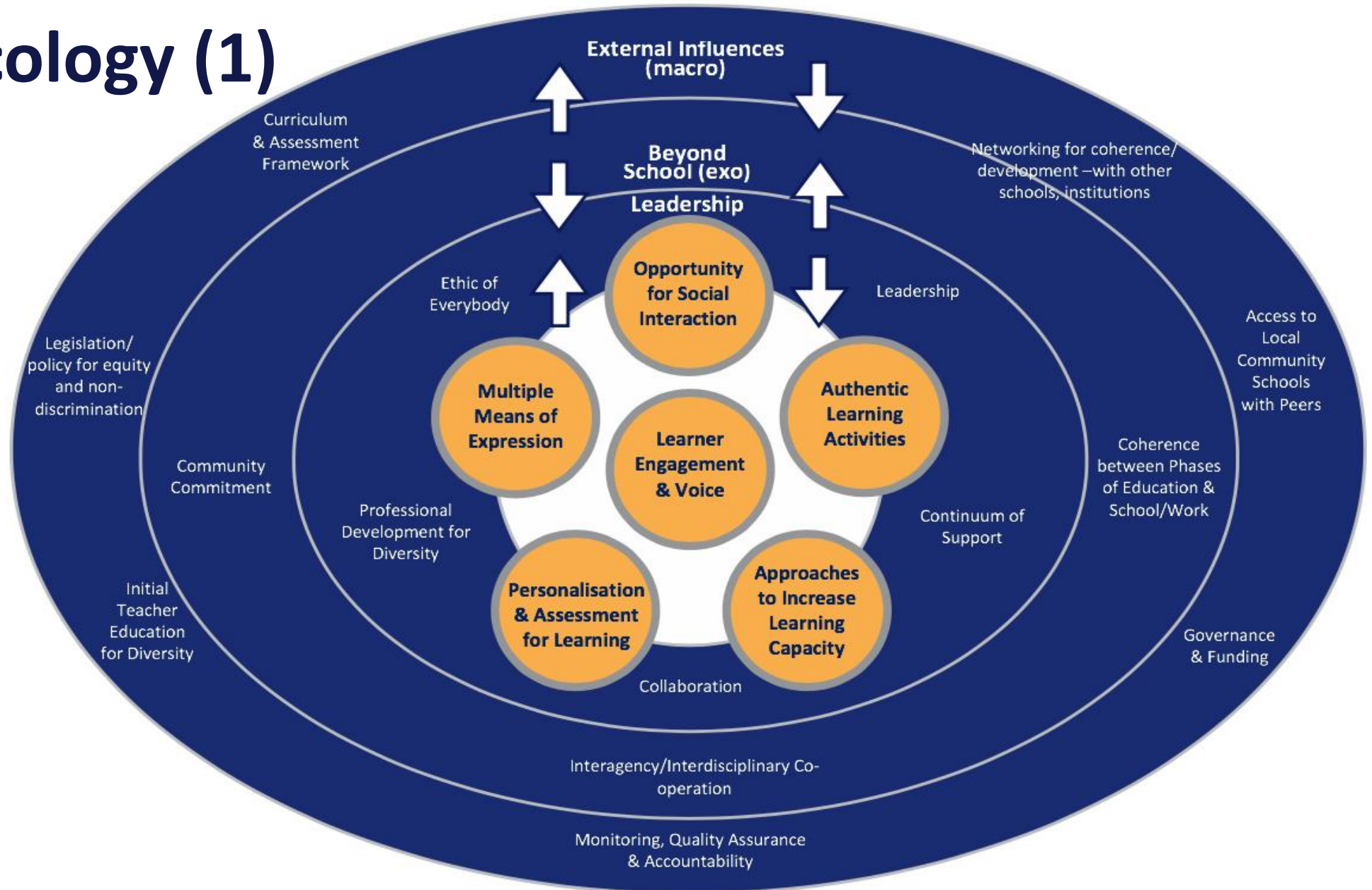
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# Ecology of inclusive education (3)

- Research must encompass **the relationships between all factors**, beyond the learner, beyond the school, at the system level, to improve the physical, social, cultural and educational arrangements of schooling (Ainscow & Miles, 2011; Ainscow, Dyson, Goldrick and West 2012; Slee, 2011)
- Inclusive education needs education authorities with a holistic perspective on education systems (ETUCE 2020)



# Inclusive ecology (1)



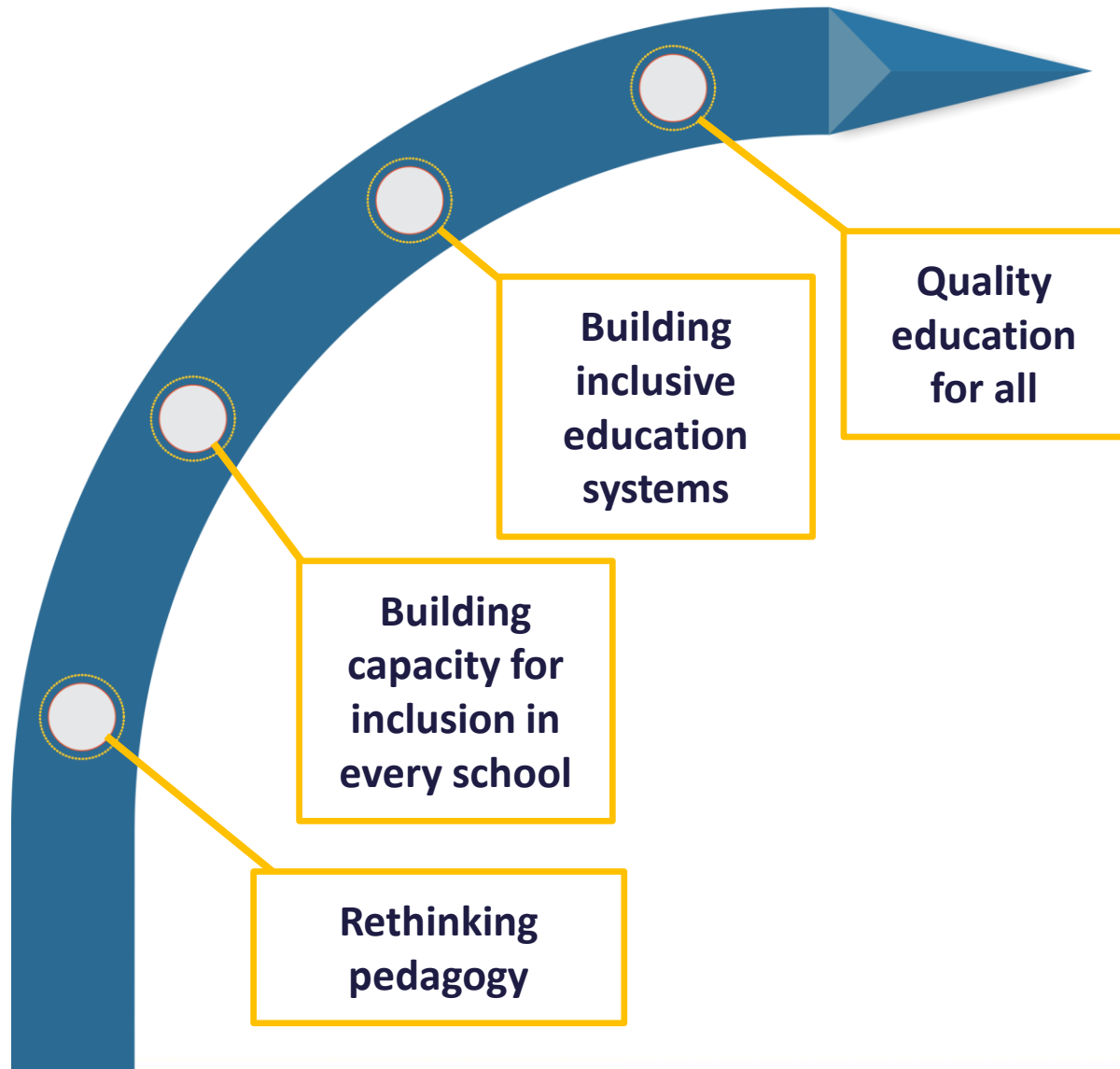
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# Inclusive ecology (2)

## Agency ecosystems model

- Macro-level systems: e.g. legislation, ITE, governance and funding, monitoring QA and accountability
- Exo-level systems: e.g. transitions, interprofessional cooperation, community commitment
- Meso-level systems: e.g. leadership, CPD, inclusive school ethos, support
- Micro level systems: e.g. authentic learning activities

# Inclusive ecology (3)

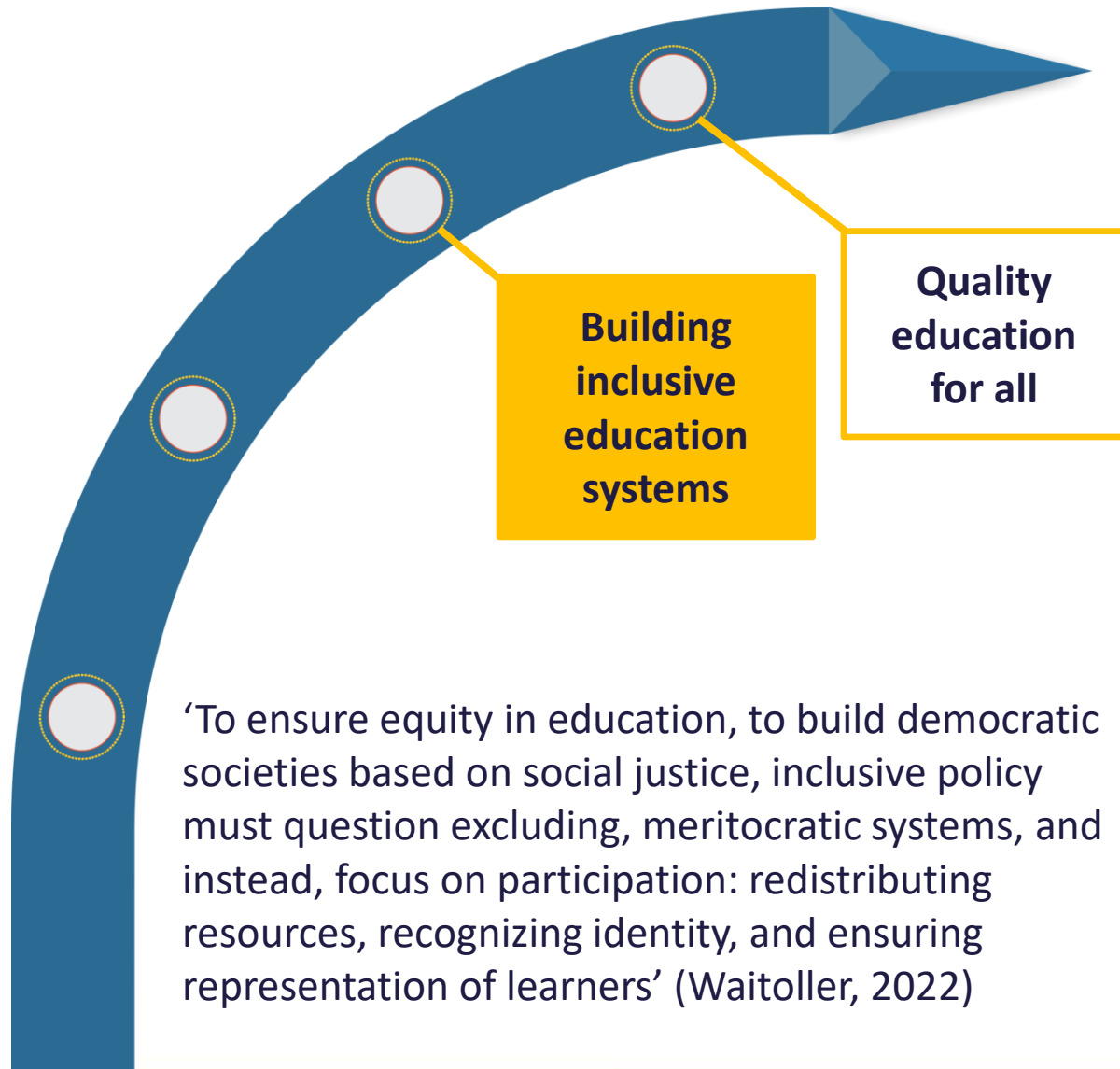


Goal = quality education for all, addressing **excellence and equity**

‘High-quality education is not achieved by raising competition or school choice. Market mechanisms enhance segregation and must be balanced with equity’ (OECD 2012)

‘Education is a human right and a common good. To achieve quality education, inequities must be ‘fixed’’ (Sahlberg, 2019)

# Inclusive education systems development (1)

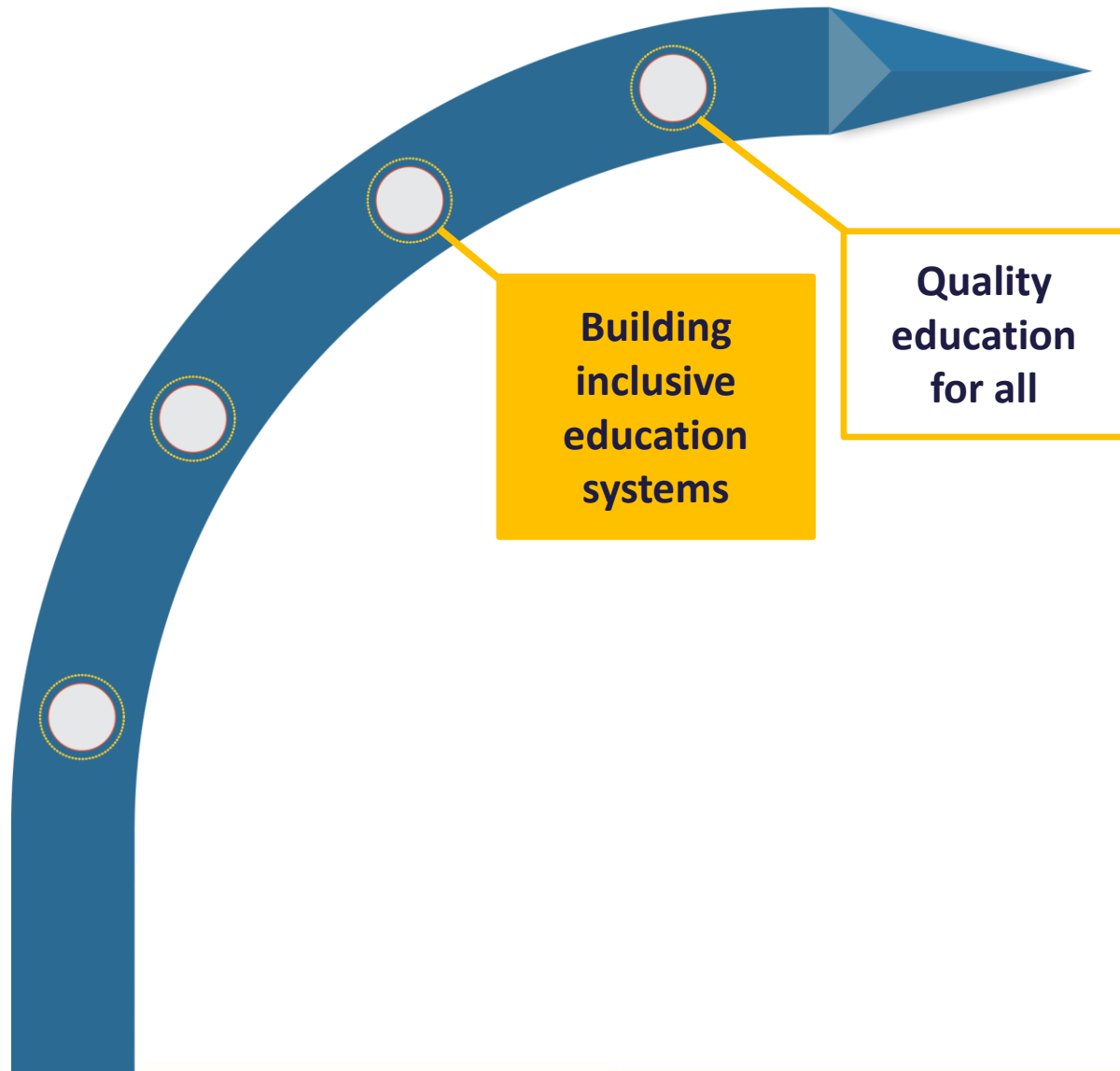


‘To ensure equity in education, to build democratic societies based on social justice, inclusive policy must question excluding, meritocratic systems, and instead, focus on participation: redistributing resources, recognizing identity, and ensuring representation of learners’ (Waitoller, 2022)

To ensure high quality education - excellence and equity, learning and participation of all – policy must ensure

- **equal access** through access to local schools and anti-discrimination legislation
- **equal learning opportunities** through single legislative education frameworks, governance and flexible funding mechanisms, professional development and curricula for all
- **equal learning outcomes** and social justice through quality assurance and accountability systems

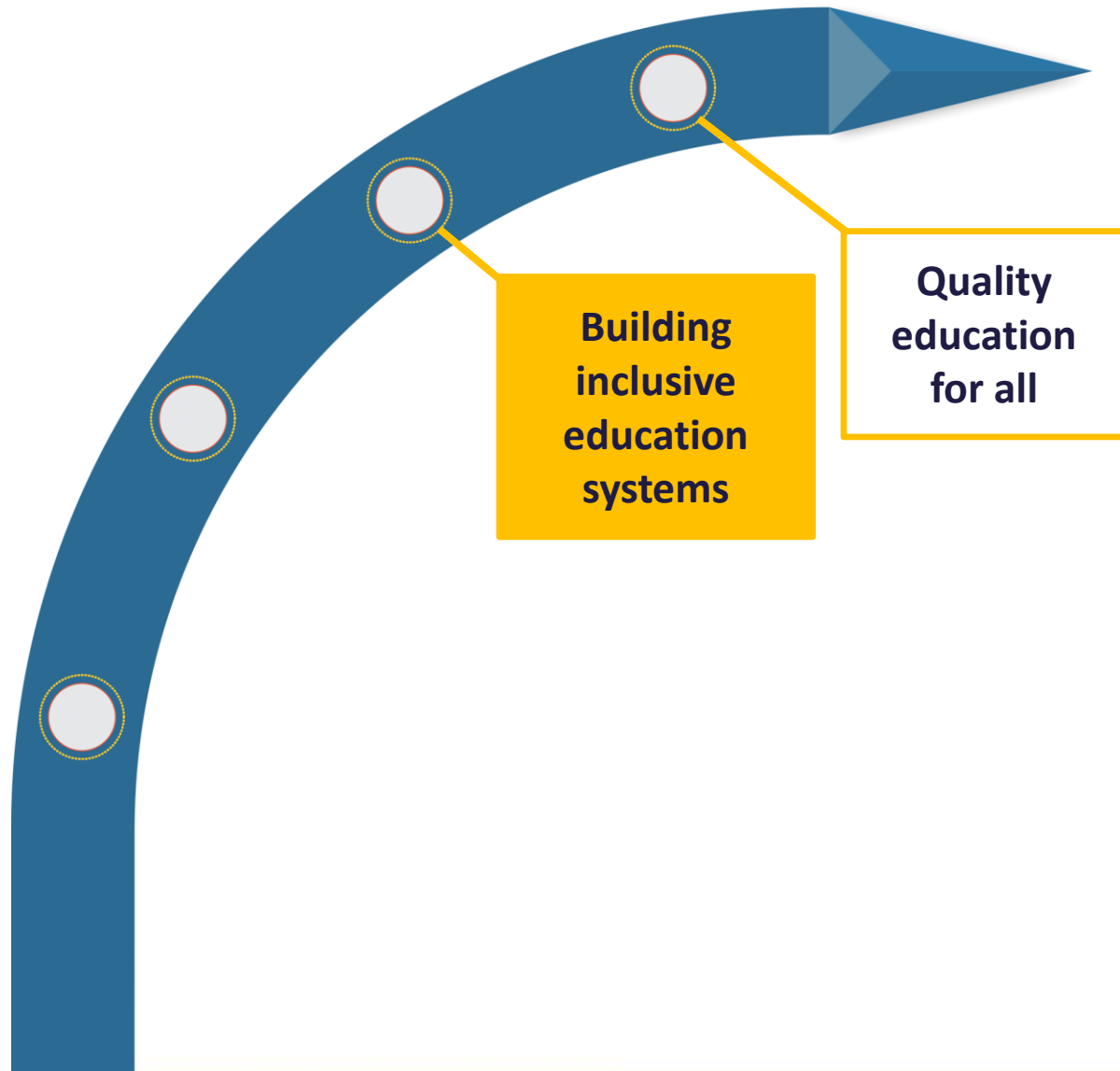
# Inclusive education systems development (2)



In addition, policy for inclusion must ensure structures and processes that support

- cross-sectoral and interprofessional communication and collaboration, including learners/families, including communities
- coherent, flexible systems of support provision
- early childhood education and care and flexible transition between education levels
- inclusive learning and teaching environments

# Inclusive education systems development (3)

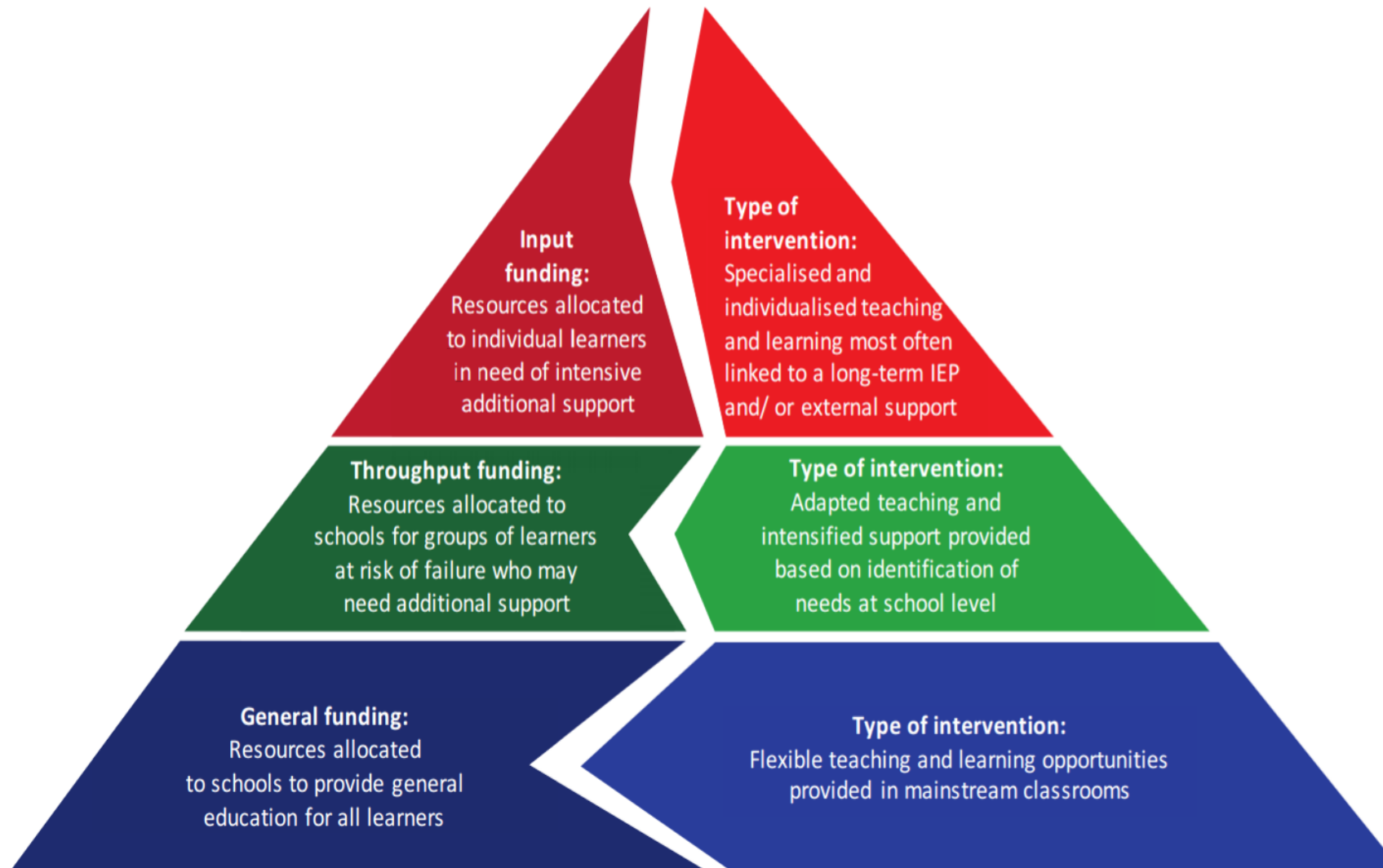


E.g. Flexible funding and dynamic support in mainstream schools

- flexible teaching, universal measures
- flexible support provision and interventions
- Individualised/personalised support, compensatory measures

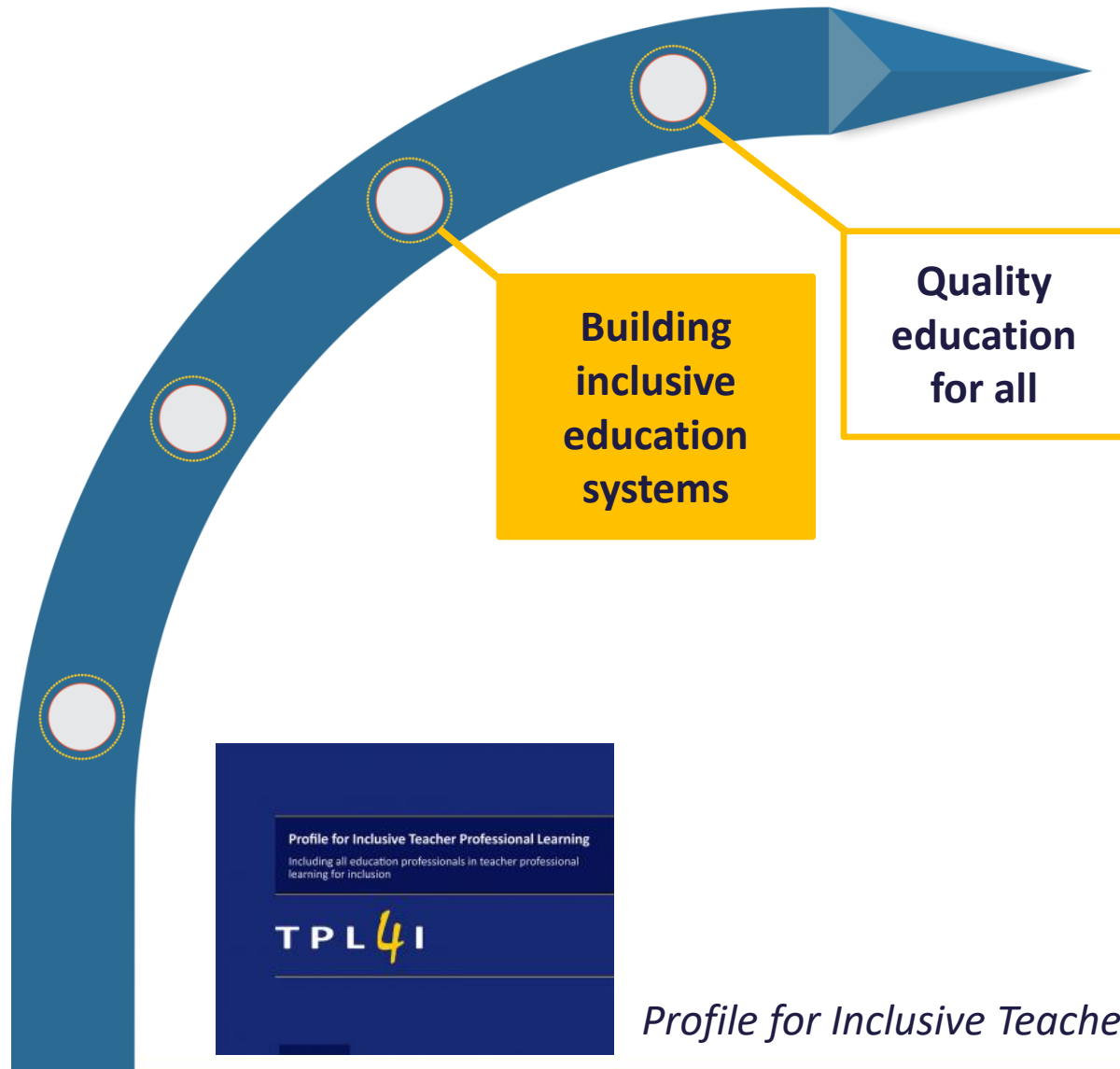


# Inclusive education systems development (4)



(European Agency, 2018)

# Inclusive education systems development (5)



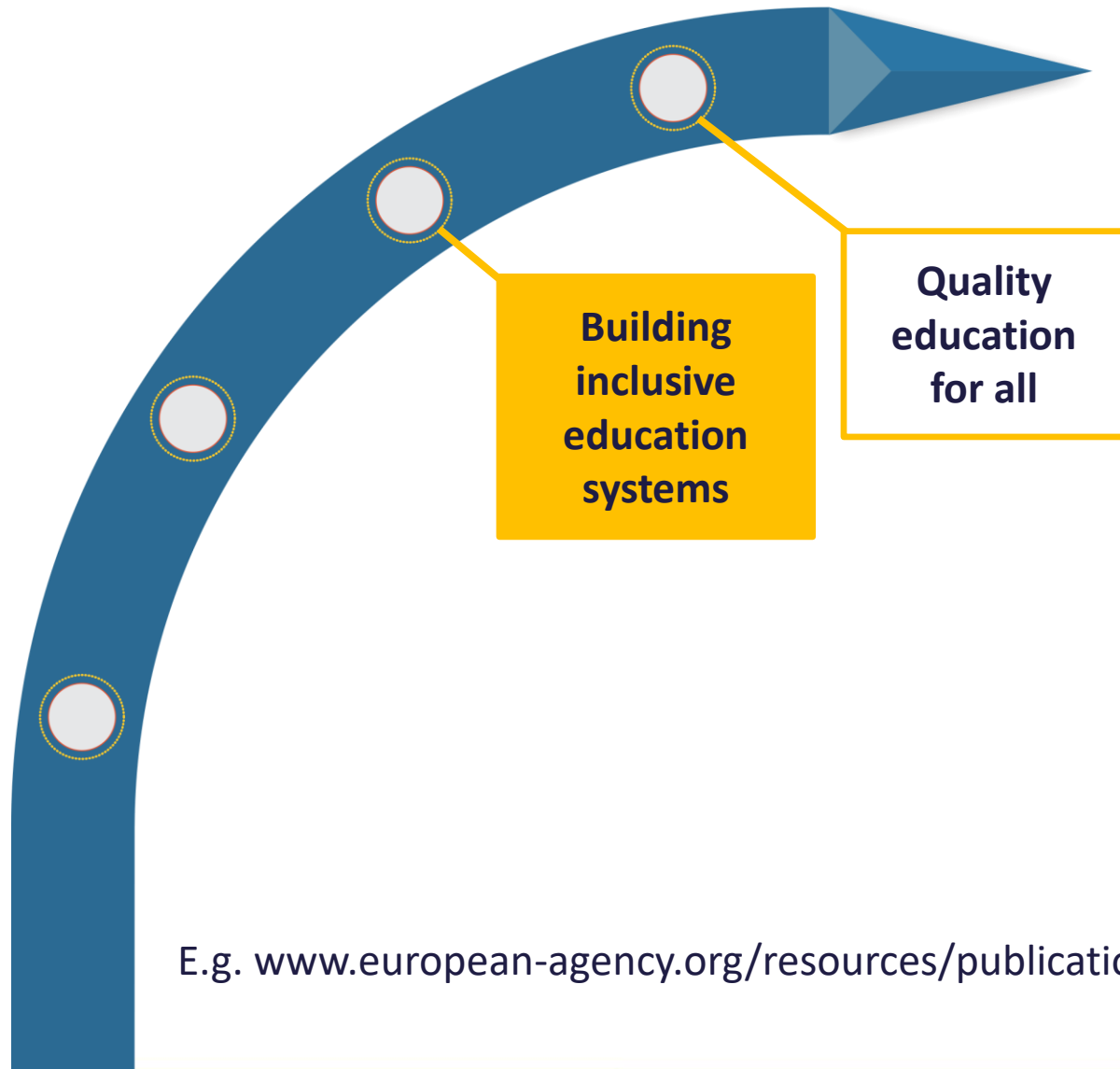
E.g. Promoting and disseminating a competence framework for inclusion based on the core values for inclusion:

- Valuing learner diversity
- Supporting all learners
- Working with others
- Professional and collaborative professional learning

Focusing on collaborative, interprofessional learning



# Inclusive education systems development (6)

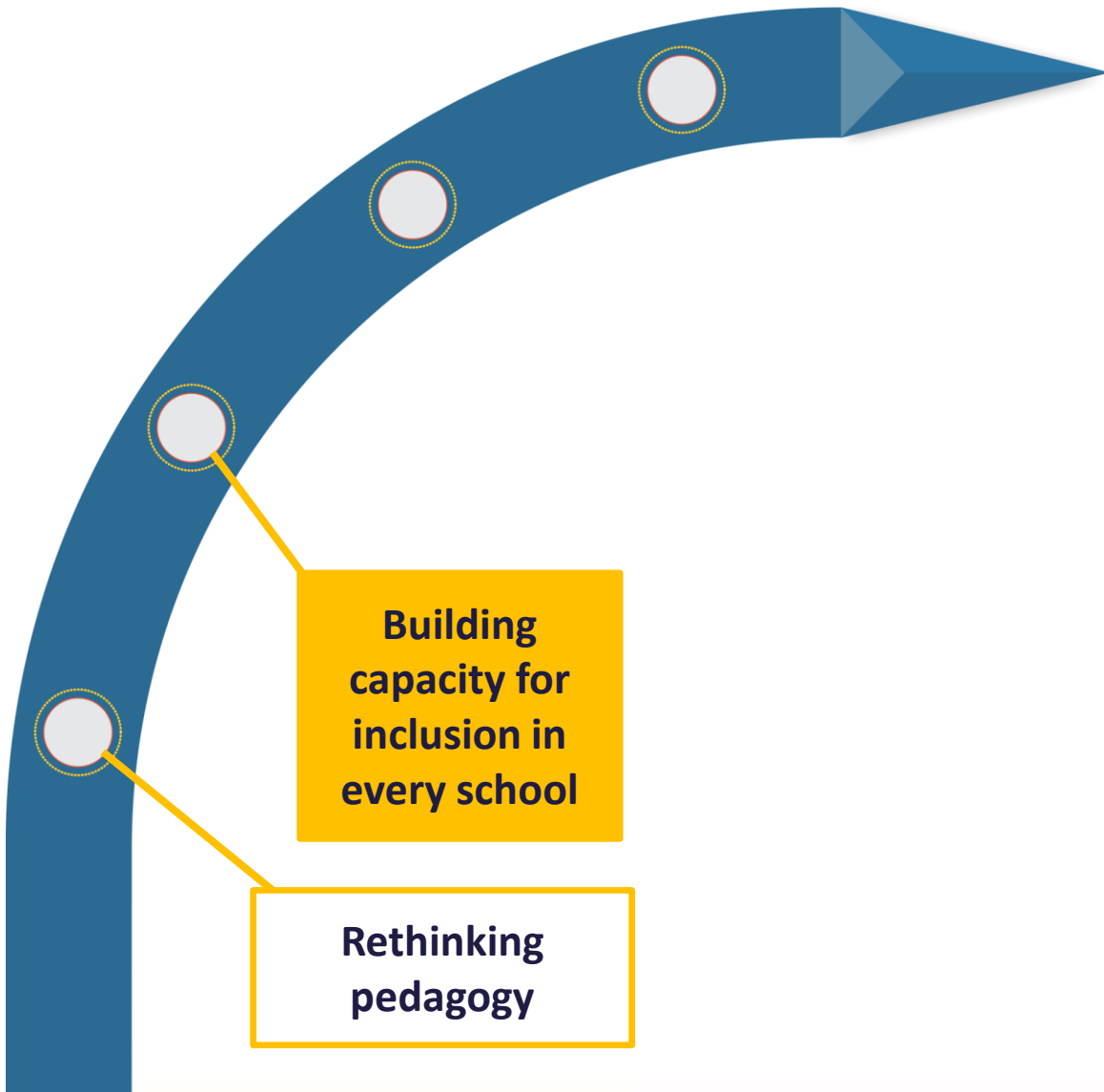


Ensuring **monitoring systems**, quality assurance and accountability,

- monitoring equitable access, learning opportunities, learning outcomes, social outcomes and participation, and setting targets accordingly, e.g. monitoring mainstream school attendance of learners and special school/classes attendance
- monitoring UDL and support for all learners, support for learners vulnerable for exclusion, and support for some

E.g. [www.european-agency.org/resources/publications/EASIE-2020-2021-cross-country-report](http://www.european-agency.org/resources/publications/EASIE-2020-2021-cross-country-report)

# Inclusive school development (1)

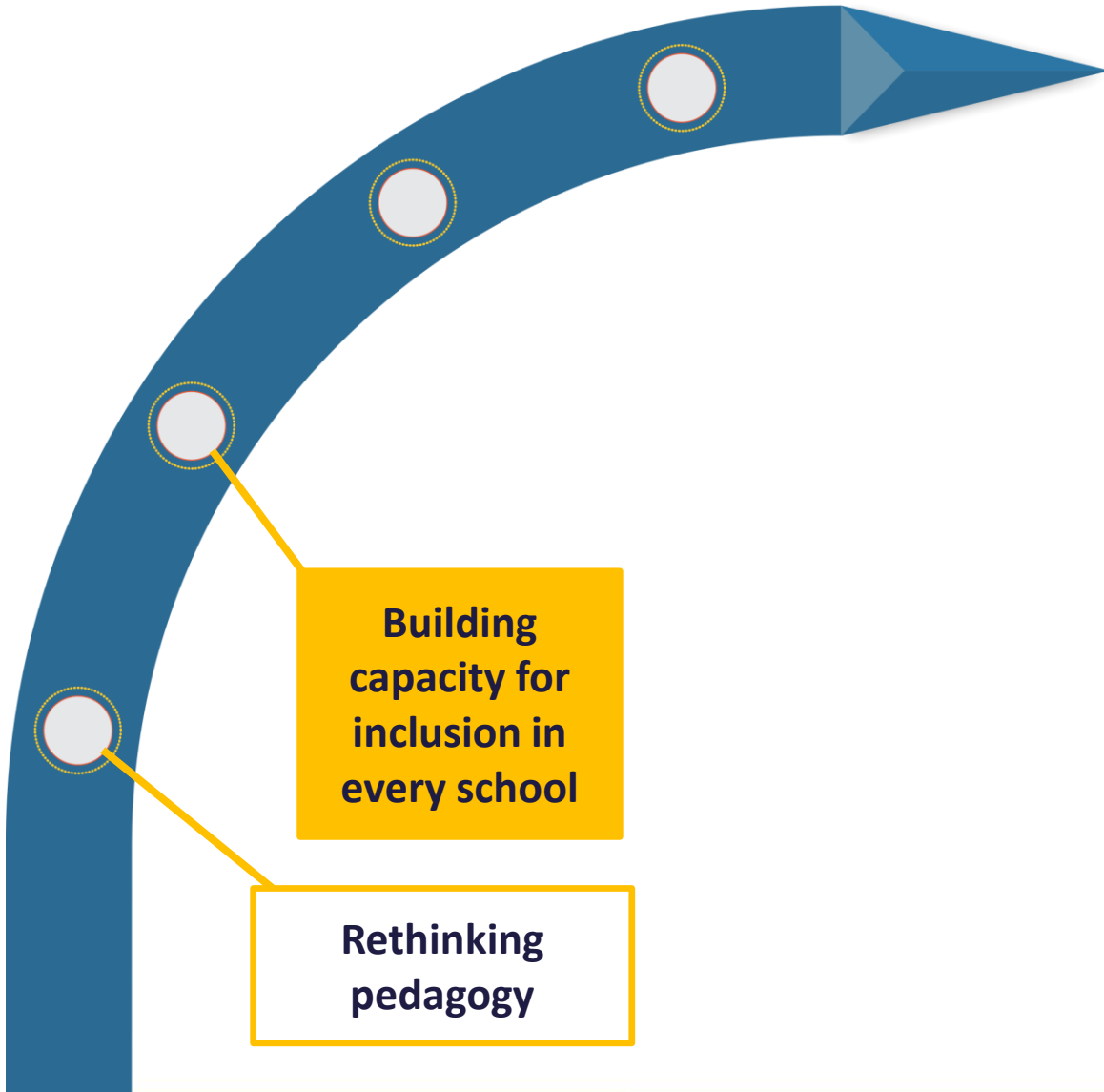


## Building capacity for inclusion in schools

- supporting inclusive school leadership and continuing (inter)professional learning
- implementing inclusive pedagogy
- implementing support and a variety of interventions in collaboration with other schools and local services along a continuum of support
- Monitoring what ‘works’ in a particular context

‘Diversity is not a threat, but an asset for education. Evidence shows the potential of inclusive learning environments for the learning of all, as reflected in inclusive pedagogy’ (Florian and Rouse, 2011)

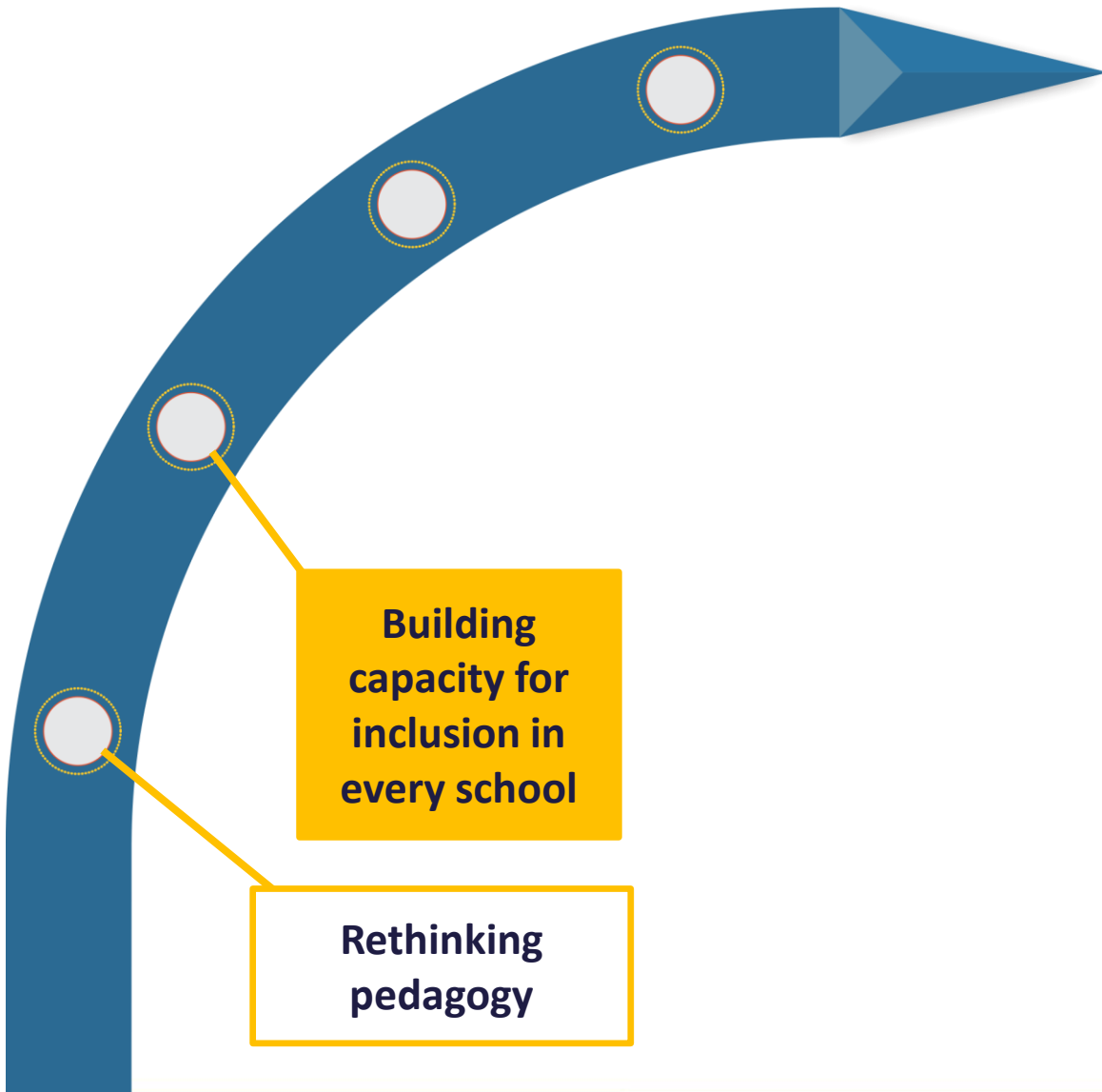
# Inclusive school development (2)



## **Inclusive school leadership** (Eur Agency 2017)

- is collaborative, distributed leadership
- manages change and contributes to system reform through
  - partnerships with support agencies and families
  - consultation and communication at the community and national level
  - research engagement and collaborative professional development with universities
- ensures core functions to develop more inclusive learning environments
  - setting direction
  - organisational development
  - human development

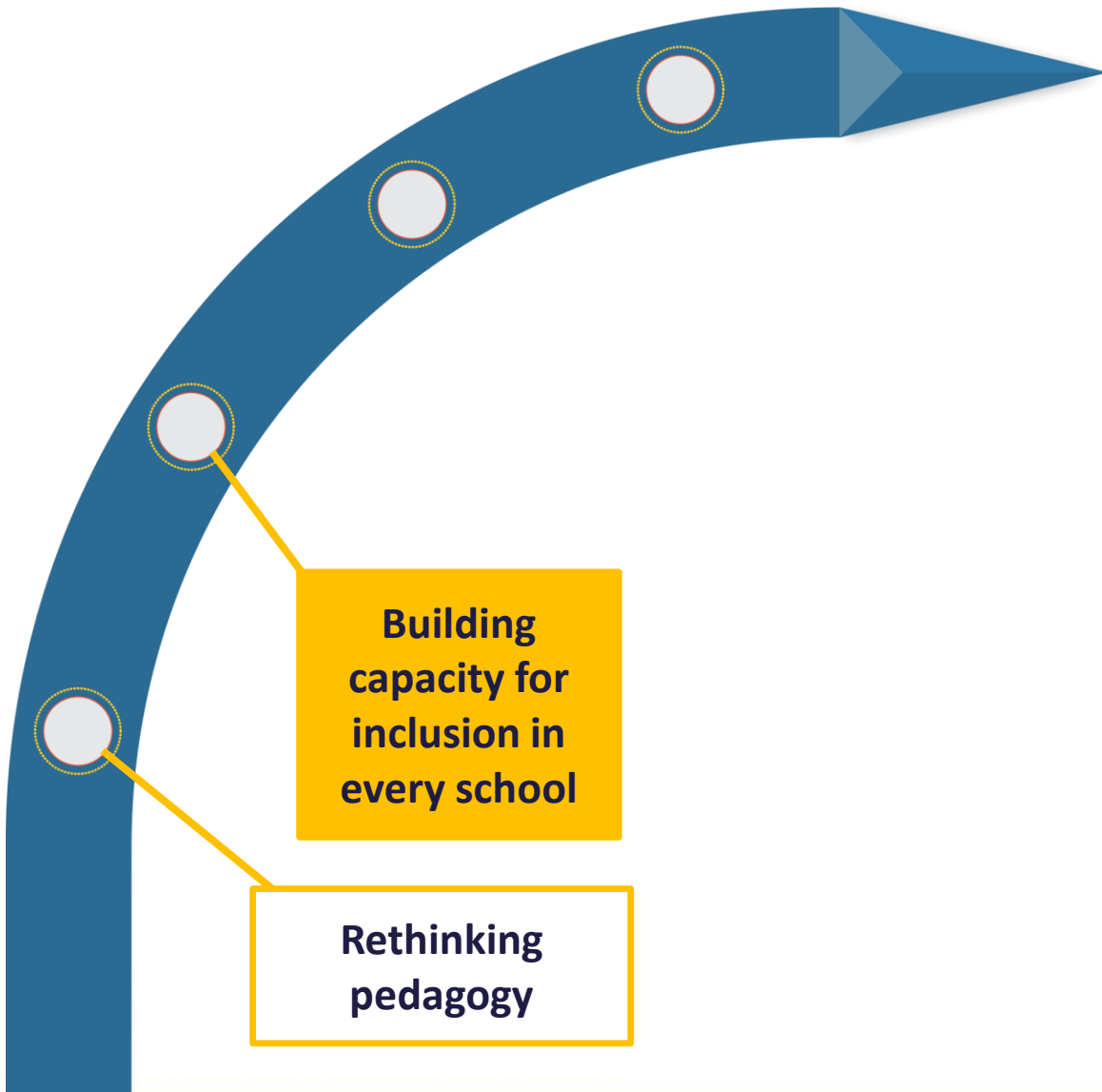
# Inclusive school development (3)



## Inclusive school leadership

- *At the classroom and learners' level:*
  - ensures teacher responsibility for all learners and personalisation
  - supports and monitors innovative and evidence-based pedagogy, and the use of data as a basis for teacher reflection
- *At the school level:*
  - Engages the learning community in the ethic of everybody, in self-review and reflection for school improvement, and in a culture of collaboration
  - Ensures a continuum of support for all, and curriculum and assessment fit for purpose

# Inclusive school development (4)

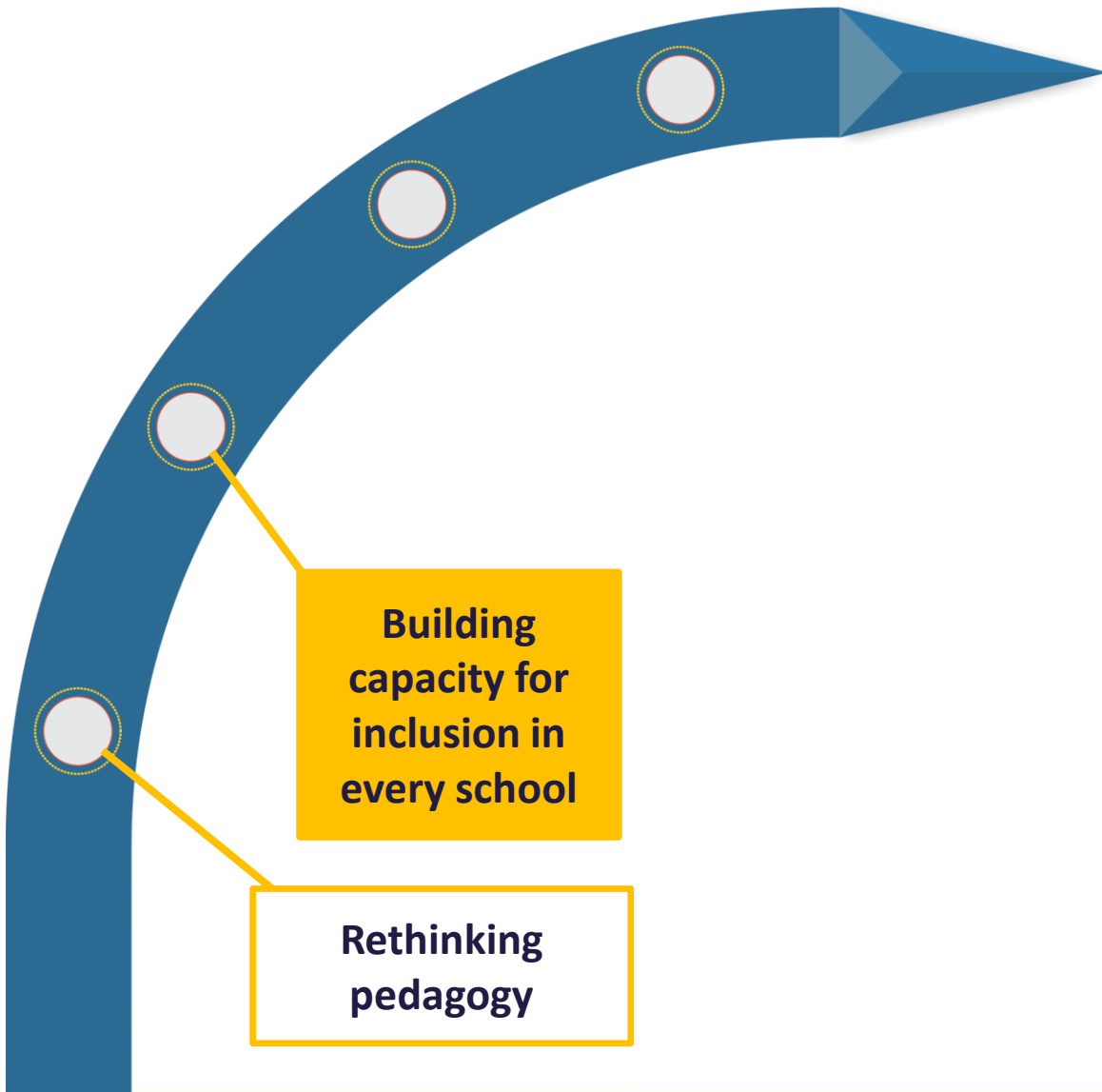


Inclusive school policies and practices need to be underpinned by culturally responsive and/or **inclusive pedagogy** (e.g. Spratt and Florian, 2015; Villegas and Lucas, 2002)

3 basic assumptions

- from labelling learners vulnerable to exclusion and support for some, to understanding **difference as human and diversity as normal**
- from teaching most students, to become **competent to teach each and everyone**
- from working side by side, in separate roles, in fragmented services, to **interprofessional collaborative work**, professional learning and distributed school leadership

# Inclusive school development (5)

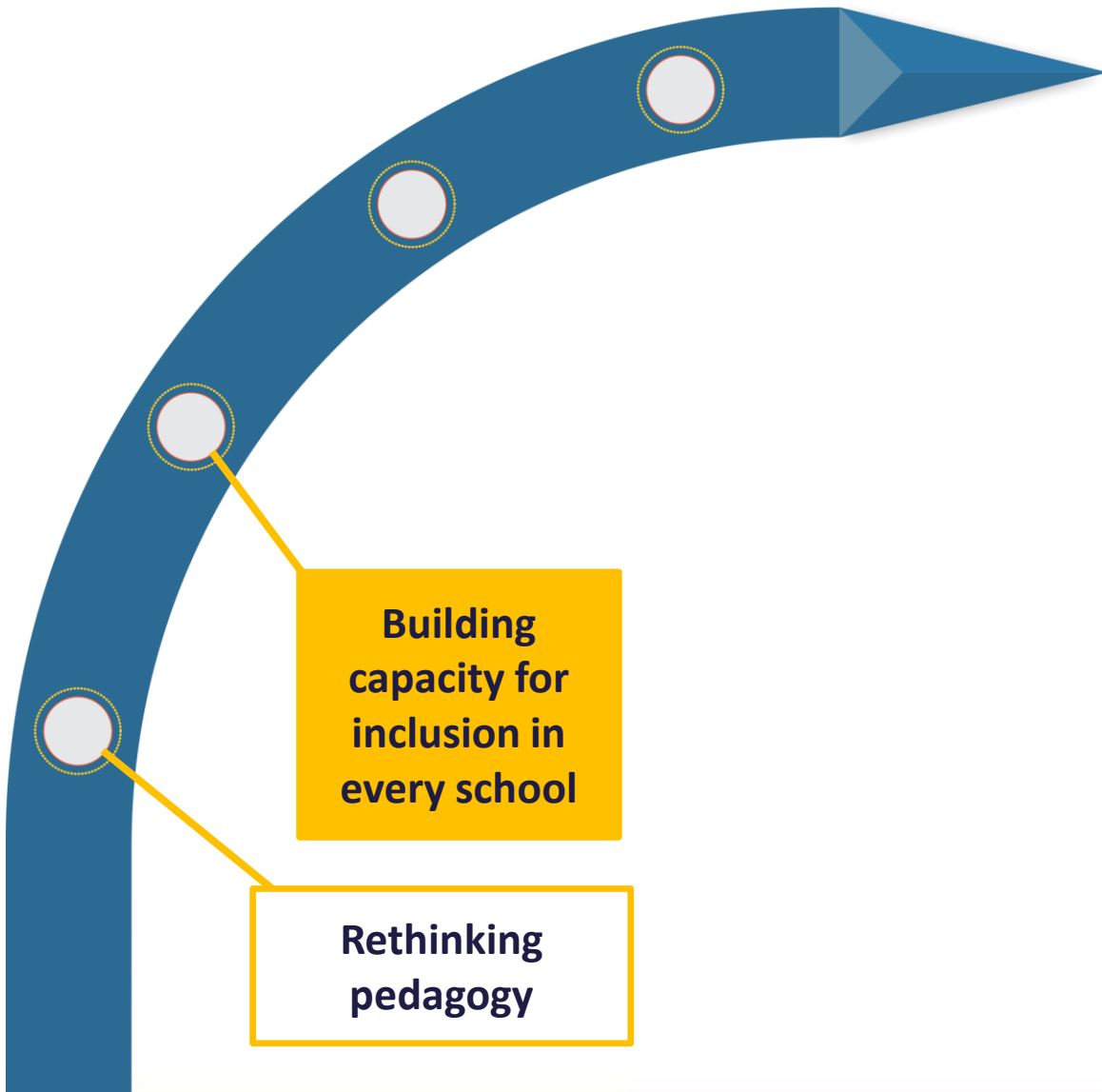


**Monitoring ‘what works’:** school level and classroom level strategies are effective when they demonstrate

- *high feasibility*, i.e. academic and/or social learning and participation purposes, effectiveness of the intervention/strategy, and stakeholder satisfaction
- *high readiness of the context*, i.e. fit with the school’s values, availability of resources, and building capacity, e.g. for UDL, schoolwide positive behaviour support, peer learning activities, co-teaching and other consultative-collaborative practices, transition planning, leadership and CPD

(De Vroey 2016)

# Inclusive school development (6)

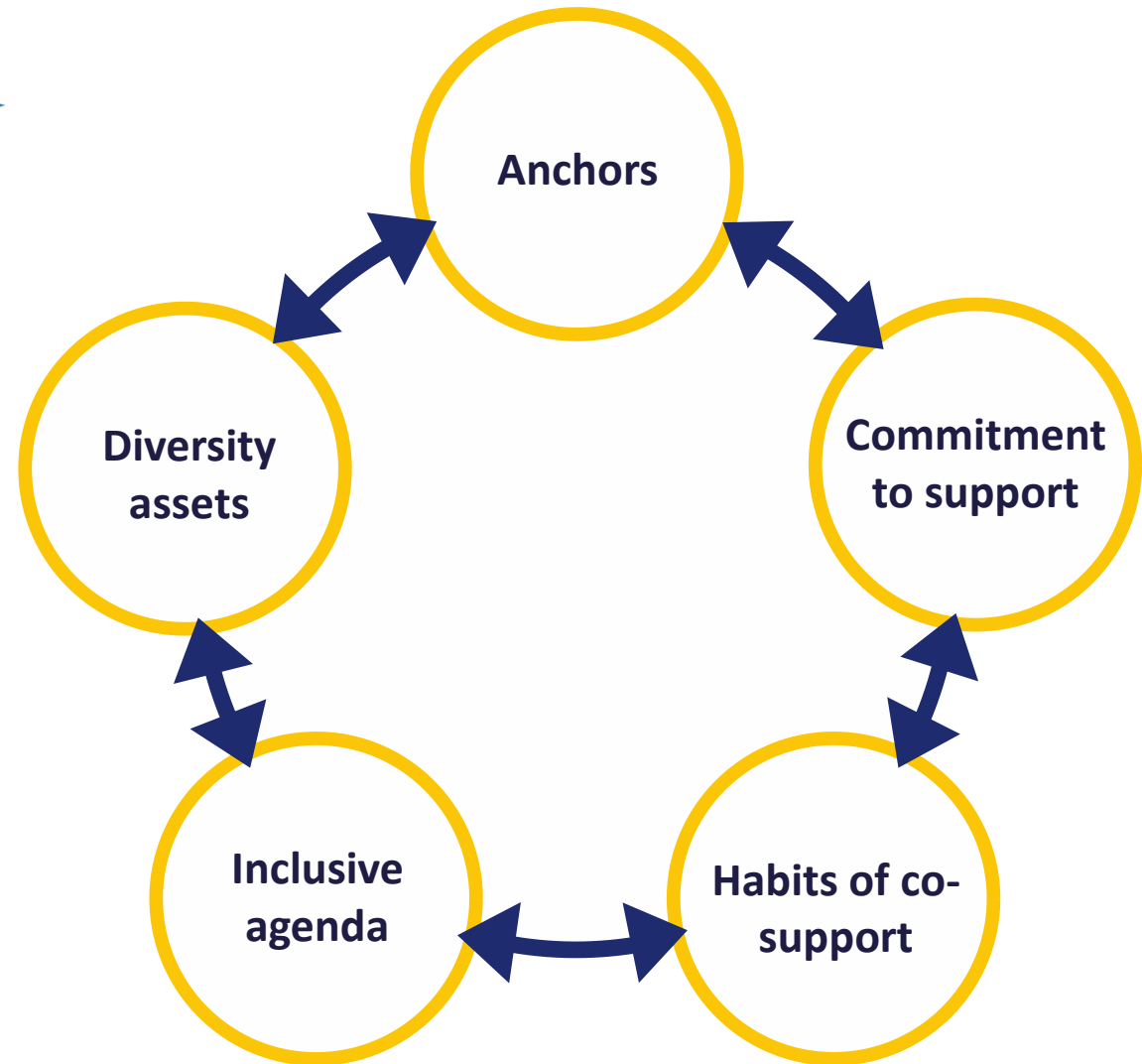
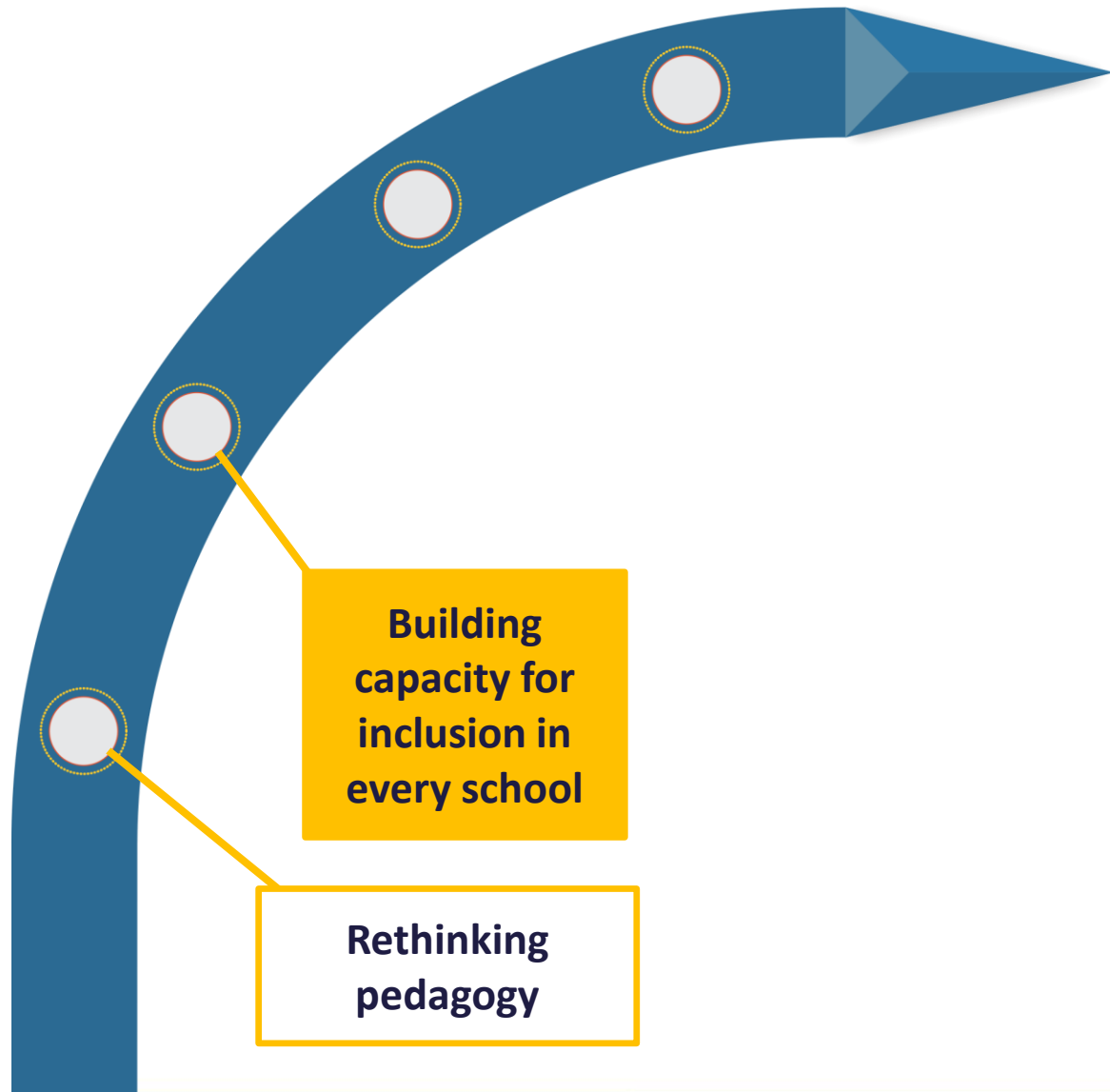


Inclusive school development is a local, long-term, cyclical implementation process disseminating, adopting and monitoring a variety of inclusive practices/strategies focusing on **supportive relationships** and **academic and transition support**

- involving social and professional learning, creating, integrating and **embedding collaborative and coherent support**
- supporting **interprofessional opportunities for dialogue** (values, assumptions, targets and next steps) and inclusive school leadership

(De Vroey 2016)

# Inclusive school development (7)



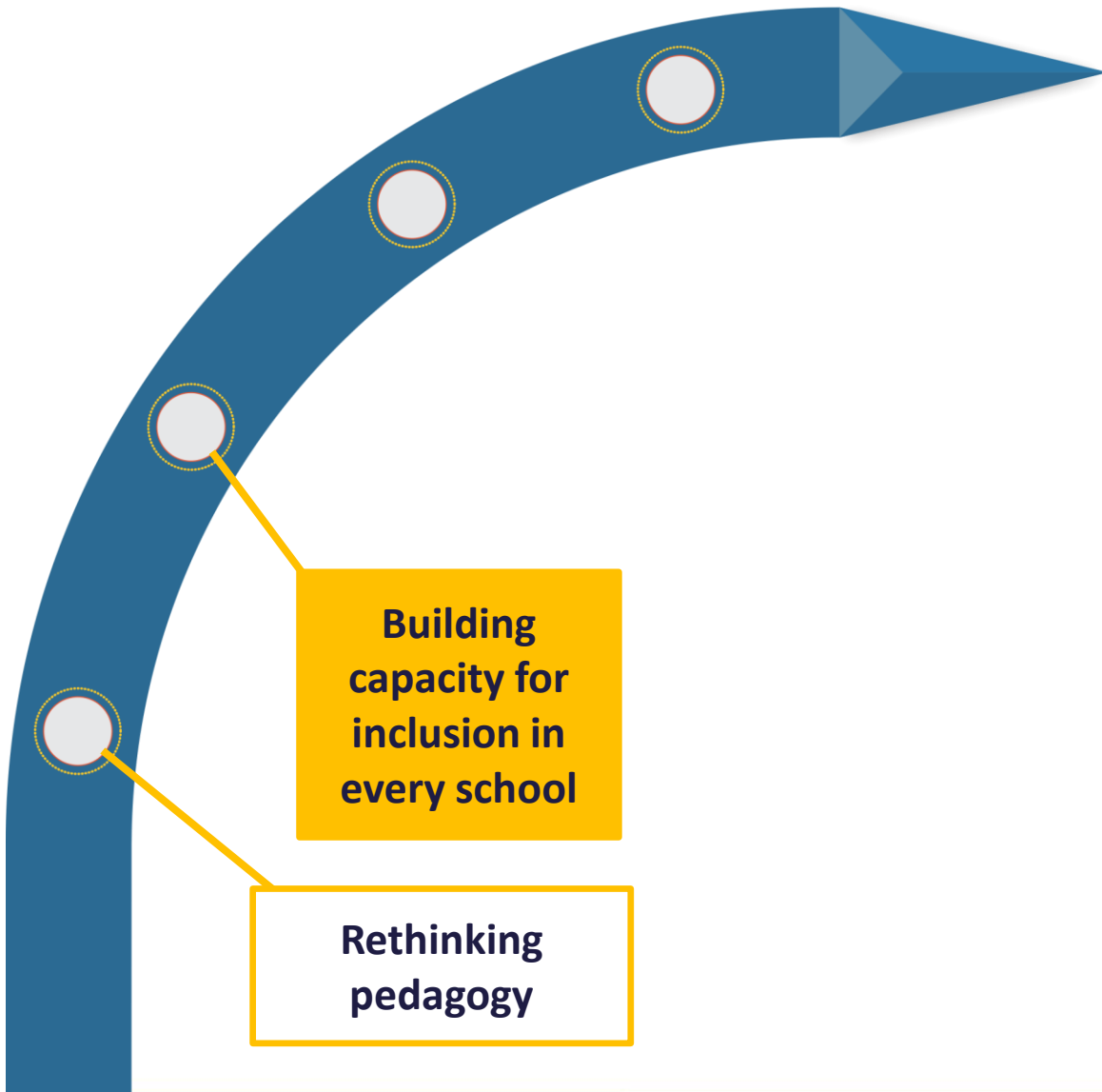


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# Inclusive school development (8)

- **Anchors.** e.g. in-school support network, distributed leadership
- **Commitment to support.** Professional development, e.g. expanding co-teaching or peer support, change of grouping structures, balanced class support
- **Inclusive agenda.** Participation in local policy for inclusion, e.g. in communities of practice, professional learning communities
- **Diversity assets.** e.g. School and classroom climate of supportive relationships. e.g. Coherent inclusion and equity/equal opportunities policy

# Inclusive school development (9)



At the classroom level, strategies relate to

- a positive class climate, with sensitivity and responsiveness, informal peer support and social interventions, and explicit positive peer attitude interventions and self-determination;
- accessibility and effective classroom organisation, with classroom routines, effective behaviour support and differentiated lesson format, effective use of accommodations, peer assisted learning and co-teaching, and explicitly activating participation and adapting the curriculum
- high quality of instruction, with focusing, dialogue and individualised support for all, and explicit self-instruction skills

(De Vroey, Roelandts, Struyf and Petry, 2016; Pianta, 2013)

# Inclusive school development (10)

Case studies illustrating long-term processes towards inclusion: strategies at school, class and learner level

	<b>Diversity assets</b>	<b>Anchors</b>	<b>Staff commitment</b>	<b>Habits of co-support</b>	<b>Inclusive agenda</b>
<b>Small urban middle school</b>	equity values, equal relationships; success for all in a diversity context; learning and behaviour support networks	supportive leadership of student counsellor; teacher expertise; SEN-co as a teacher counsellor	resource development, integration and monitoring; communication flow; positive classroom climate, social interventions; effective routines, behaviour management, differentiation, self-determination/instruction; parent-school partnerships; transition planning	embedded support systems; teacher sensitivity and responsiveness; teacher self-efficacy and balanced class management; positive student engagement; formative assessment	multilevel education; self-steering support teams
<b>Large technical vocational school</b>	equity pedagogical mission; success-for-all in diversity context; behaviour and family support policy	moral leadership, know-how and monitoring; proximity and know-how of special education teacher	resource development, recruitment and integration; communication 'flow'; effective meeting times; positive class climate, social interventions; reasonable accommodations; quality instruction, self-instruction; transition planning	embedded support systems; teacher sensitivity and responsiveness; full membership; positive student engagement; formative assessment	needs specialisation; IEP

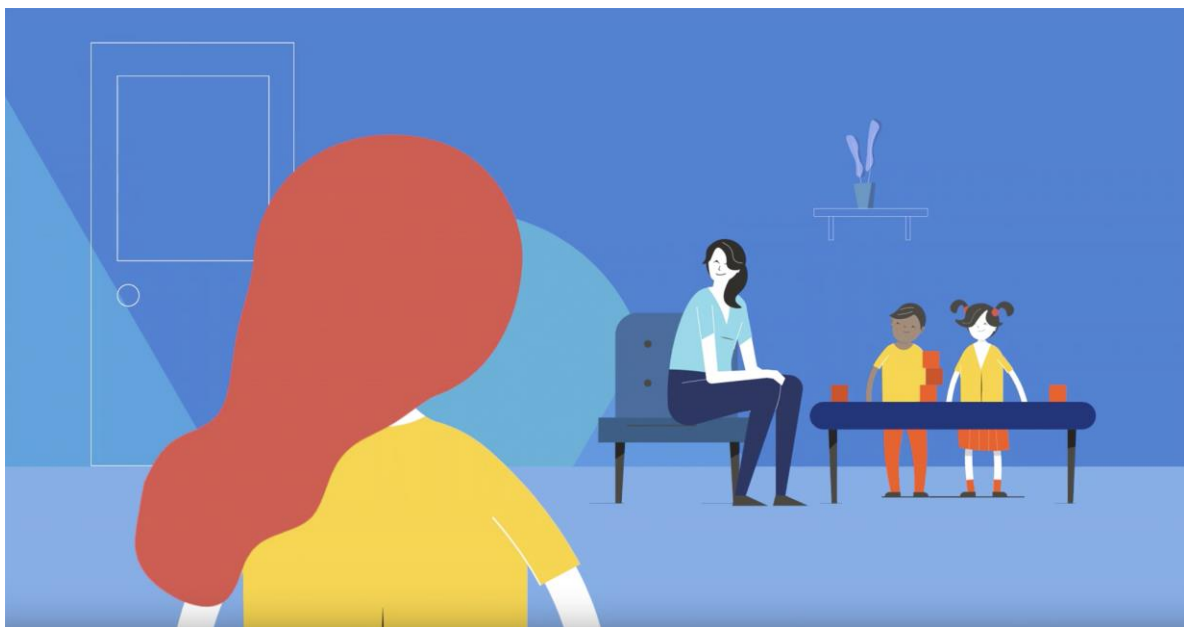
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# Inclusive school development challenges

In order to implement inclusive education practices effectively,

- awareness is needed of the ecology of inclusive education across different levels and interconnected systems
- a clear policy position and policy structures must be established to support schools in building capacity and developing inclusive learning environments
- decentralisation and school autonomy support the implementation of inclusive practices fit for purpose and fit for the school context: through dialogue, professional learning and inclusive school leadership
- monitoring, dissemination and communication of inclusive practices ('expressions of inclusion') are essential for the strengthening of policies for inclusion, with and among all stakeholders, including families and cross-sectoral partners

# Thank you!



***‘We learn best when  
we learn together’***

The Agency's Vision for Inclusive Education  
Systems | European Agency for Special  
Needs and Inclusive Education ([european-  
agency.org](http://european-agency.org))

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# Contact

[www.european-agency.org](http://www.european-agency.org)

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